

# What

## Infant Toddler Early Intervention Program

Early intervention services, including family resources coordination, for eligible children from birth to age 3 and their families.

## Family Support

Individual and community services to assist families in caring for their family member in their home. Services include respite care and therapies.

## Foster Care

Voluntary placement in foster care, under certain circumstances, for children under age 18.

## Community Supports

Nursing, professional services and therapies, transportation, and medically intensive services not covered by Medicaid.

## Residential Services

Services and supports in a variety of settings to assist the person to live independently in the community. These may be offered in the person’s home through certified providers or individuals, or in licensed settings. The level of support services is based on individual needs, and varies from a few hours per month up to 24 hours per day.

## Residential Habilitation Centers (RHC)

5 state operated residential facilities provide intensive services for persons needing a high level of nursing care or skill development. Respite and other specialized services may be available to persons living in the community.

**Nondiscrimination:** *It is the policy of the Department of Social and Health Services that no person shall be subjected to discrimination in this agency or its contractors because of race, color, national origin, gender, age, religion, creed, marital status, disabled or Vietnam Era Veteran status, or the presence of any physical, mental, or sensory handicap.*

# How

## How do I get supports and services?

- 1 Call your local DDD office or look in the telephone book under Washington State, Social and Health Services Department, Developmental Disabilities Division.
- 2 Ask for an application for determination of eligibility. You must return the application and proceed with an eligibility determination to find out if you or your family member is eligible.
- 3 If you or your family member has an emergency that requires immediate attention, or you cannot come in for an interview, tell the worker when you call. DDD cannot provide paid services until you are determined eligible for DDD, but can assist with information and referral.
- 4 If you have a question about your baby’s development, call the Family Health Hotline or the Infant Toddler Early Intervention Program. Ask for your local family resources coordinator.

**THE MISSION** *of the Division of Developmental Disabilities (DDD) is to endeavor to make a positive difference in the lives of people eligible for services, through offering quality supports and services that are: individual/family driven; stable and flexible; satisfying to the person and their family; and able to meet individual needs. Supports and services shall be offered in ways that ensure people have the necessary information to make decisions about their options and provide optimum opportunities for success.*

# Where

## Region 1 (N.E. Washington)

**1-800-462-0624**

Spokane 509-329-2900 TTY 509-568-3038	Moses Lake 509-764-5674
Colfax 509-397-5053	Omak 509-846-2098
Colville 1-866-715-3646 509-685-5649	Wenatchee 509-667-6164

## Region 2 (S.E. Washington)

**1-800-822-7840**

Yakima 509-225-4620 TTY 509-454-4321	Sunnyside 509-839-7114
Clarkston 509-751-4637	Walla Walla 509-526-2580
Ellensburg 509-925-0405	Wapato 509-877-5190
Kennewick 509-374-2111	Yakima Outstation 509-225-7970

## Region 3 (N.W. Washington)

**1-800-788-2053**

Everett 425-339-4833 TTY 425-339-4850	Mt Vernon 1-800-491-5266 360-416-7261 TTY 360-416-7270
Bellingham 1-800-239-8285 360-714-5000 TTY 360-714-5002	Oak Harbor 1-877-890-2631 360-240-4729

## Region 4 (King County)

**1-800-314-3296**

Seattle 206-568-5700 TTY 206-720-3325	Kent 1-800-974-4428 253-372-5770 TTY 253-372-5759
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## Region 5 (Pierce/Kitsap County)

**1-800-248-0949**

Tacoma 253-404-6500 TTY 253-572-7381	Bremerton 1-800-735-6740 360-475-3490 TTY 360-475-3492
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## Region 6 (S.W. Washington and Olympic Peninsula)

**1-800-339-8227**

Olympia 360-725-4250 TTY 360-586-4719	Port Angeles 1-877-601-2760 360-565-2700
Aberdeen 360-537-4360	Port Townsend 360-379-4324
Centralia 360-807-7010	Shelton 360-432-2039
Kelso 360-501-2520 TTY 360-501-2489	South Bend 360-875-4244
Long Beach 360-642-6237	Vancouver 1-888-877-3490 360-750-4250 TTY 360-690-4738

## Infant Toddler Early Intervention Program (Olympia)

**360-725-3500/TTY 360-407-1087**

## Family Health Hotline

**1-800-322-2588**

## DDD Central Office (Olympia)

**360-725-3413**

For more information,  
visit the DDD Internet website at:

<http://www.dshs.wa.gov/ddd/index.shtml>

## DDD Supports and Services

# Who What Where How?



Aging &  
Disability  
Services



Washington State  
Department of Social  
& Health Services

[www.dshs.wa.gov/ddd/index.shtml](http://www.dshs.wa.gov/ddd/index.shtml)

## Who

### Who is DDD for?

An individual with a developmental disability may be eligible for DDD services when:

- The onset of the disability occurred before age 18;
- The disability is expected to continue indefinitely; and
- The disability resulted in substantial limitations to the person's adaptive functioning.

Developmental disabilities are:

- Mental retardation
- Cerebral palsy
- Epilepsy
- Autism
- Neurological or other conditions similar to mental retardation (including developmental delay)

DDD determines eligibility based on the criteria in Chapter 388-823 WAC. Just becoming eligible does not guarantee paid services.

Your access to paid services depends on:

- Your meeting eligibility requirements for a specific service;
- An assessed need for the service; and
- Available funding for the service.

### What is DDD?

The Division of Developmental Disabilities (DDD) is part of the Department of Social and Health Services, Aging and Disability Services Administration (ADSA). DDD assists individuals with developmental disabilities and their families to obtain services and supports based on individual preferences, capabilities and needs.

## What

DDD uses state and federal funds to provide or purchase supports and services for eligible persons and their families. Resources are limited and needed services may not always be available.

### What is available?

#### Case Management

If you are determined DDD eligible, you will be assigned a Case Resource Manager to assist you and your family:

- Identify interests and support needs;
- Coordinate planning and development of resources; and
- Monitor service delivery.

#### Medicaid/Waiver Personal Care (MPC/WPC)

MPC/WPC services include supervision or hands-on assistance with personal care tasks for individuals that meet functional and financial eligibility criteria. This assistance is provided in the person's own home, an adult family home (AFH), or an adult residential care center (ARC).

MPC is a service provided under the Medicaid State Plan and is available to persons who meet the functional and financial eligibility criteria of the Categorically Needy Program (CNP).

#### Employment

Ongoing support services and training for eligible persons to obtain and maintain paid jobs in a variety of settings and worksites. May include individual or group options in the community or prevocational services to help people move towards employment.

#### Community Access

Activities, special assistance, advocacy and education to help eligible persons age 62 and older participate actively in their community.